

28 June 2023

Joanne Maguire  
Chief Operating Officer  
Scotrail

Our Ref: AL13401

Dear Joanne,

**Re: Stirling Station Redevelopment and Access**

I hope this letter finds you well. I am writing today to firstly congratulate Scotrail and partners for the successful £5 million refurbishment and development of Stirling Rail Station. The new pedestrianised plaza has provided a much needed refresh and has uplifted the look and feel of the station to local residents, visitors and commuters alike.

I agree that walking and cycling transport links have been greatly enhanced through close partnership working between Scotrail, Sustrans, the Scottish Government and Stirling Council. However I would be remiss in my duty as Stirling's MP not to flag up some community concerns I've recently received about the station's pick-up and drop-off point, parking access and taxi ranks.

The creation of a T-junction entrance into the carpark has led to some concerns over signage, particularly to those new to the area. What work is Scotrail and partners undertaking to ensure road markings, signage and wayfinding are improved to help members of the public find the car-park entrance? I agree it may not be immediately obvious.

The moving of the taxi rank up the hill, to sit on Station Road and Murray Place has left some constituents concerned about accessibility, particularly for those with mobility issues. Likewise, there remains several comments from the community about disabled parking availability, and the choice of slabbed materials and their suitability in wet or icy weather.

What assurances can you offer my constituents that these issues have been taken into consideration, and what mitigations can be put in place to ensure Stirling's Rail Station remains inclusive and accessible to all our residents, commuters and visitors?

I thank you for your attention to this matter and look forward to your response.

Kind regards,

Alyn Smith MP