

Tara Foley, Managing Director  
Bank of Scotland  
PO Box 23581  
Edinburgh  
EH1 1WH

11 March, 2020

Dear Managing Director,

We are writing to you following the letter you received from Balforn Community Council (dated March 6), supported by Killearn and Strathblane Community Councils, regarding the planned closure of the local Bank of Scotland Branch, due to close in August this year.

This situation applies to Killin and the surrounding communities too, as its local Bank of Scotland branch is due for closure also.

You will be aware that a significant number of people have signed an online petition regarding this decision, and it has caused concern amongst people within local communities. Many feel that the Bank's offer of a mobile service will not adequately replace the level of service that the community receives or that it needs.

There are a range of options which should be explored before a final decision is made regarding local services. Throughout the communication that our offices have had with Bank of Scotland representatives, it was made clear that the Bank intends to consult with its local costumers to determine the best possible solution.

The letter from Balforn Community Council calls for dialogue, and we would urge you to take the community up on it. We would appreciate if you would keep us posted regarding the outcome of such discussions and any decisions taken that might affect the service that our constituent receive.

As always, if there is any way either of us can be of assistance, please do not hesitate to get in touch.

Yours sincerely,



**Bruce Crawford MSP**

[Bruce.Crawford.MSP@parliament.scot](mailto:Bruce.Crawford.MSP@parliament.scot)



**Alyn Smith MP**

[Alyn.Smith.MP@parliament.uk](mailto:Alyn.Smith.MP@parliament.uk)

**The Local office of Bruce Crawford MSP and Alyn Smith MP**

*Stirling Constituency*

Office address: Office 16, Stirling Enterprise Park (STEP), Stirling, FK7 7RP

Tel: 01786 471 899

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